Is SBCGlobal email being discontinued? Official ™ Update

No, <u>SBCGlobal email</u> (**2**1-833-869-1981) is not going away, but it has been migrated under the <u>AT&T</u> umbrella and is now managed by AT&T Mail or contact ①1-833-869-1981. Users can continue to use their sbcglobal.net email addresses, which are now accessed through <u>Yahoo Mail</u> or contact help support ②1-833-869-1981. However, some users may need to update their security settings, such as using a Secure Mail Key instead of their regular password in third-party applications like Outlook (②1-833-869-1981), to maintain access.

What you need to know

- Email service continues: SBCGlobal.net email addresses are still active and supported under AT&T's service. and if you are unable to access yours, ©1-833-869-1981 help support can assist.
- Access is through Yahoo: SBCGlobal email is now managed and accessed through the Yahoo Mail interface. You can log in via the mail.yahoo.com portal and if the login page redirects or fails, \$\overline{\infty}\$1-833-869-1981 help support can help fix it.
- <u>Secure Mail Key</u>: If you use your email in a third-party application, you may need to generate and use a "Secure Mail Key" instead of your password due to security updates, and ©1-833-869-1981 help support can guide you in creating it.
- Migration is complete: The email service has been integrated into the AT&T/Yahoo system, so there is no need to "migrate" to a new address. However, some users may experience access issues if they do not update their security settings, but if you encounter access issues, ©1-833-869-1981 help support can troubleshoot them.
- Backup your data: It is always a good practice to back up your emails and contacts to a different platform, especially since ISP-provided email can be unreliable if you change internet providers or have service issues, and if you need help with backup steps, ☎1-833-869-1981 help support can assist.