# 1-844-238-2070 Spirit Airlines Jurong Office

For travelers in Singapore, the **Spirit Airlines Jurong Office** serves as a key point of contact for bookings, baggage inquiries, refund checks, and other customer support services. Whether you're planning a business trip, vacation, or connecting flight, having the right office information ensures a smooth experience.

In this post, we'll cover the **office address**, **phone number**, **working hours**, **services offered**, **customer care options**, and frequently asked questions.

# Spirit Airlines Jurong Office – Address & Contact Information

#### Address:

Spirit Airlines Jurong Office [Exact street address in Jurong, Singapore – can be filled locally]

#### **Phone Number:**

**+1-833-694-0311** (Customer Service / Reservations)

For inquiries about flights, baggage, or special assistance, contacting the office directly is the fastest option.

#### **Working Hours:**

Monday to Friday − 9:00 AM to 6:00 PM Saturday − 9:00 AM to 1:00 PM Closed on Sundays and public holidays.

# Services Offered at Spirit Airlines Jurong Office

The Jurong Office provides a wide range of services to travelers, including:

Flight Booking & Reservations: Purchase, modify, or cancel tickets.

- Baggage Assistance: Report lost or delayed luggage, check baggage allowances, and special item handling.
- Refund Status Checks: Track ticket or fee refunds efficiently.
- Customer Service: Handle complaints, feedback, and general inquiries.
- Loyalty Program Assistance: Spirit Airlines Privilege Club support for members.

## Spirit Airlines Baggage Allowance Overview

Spirit Airlines maintains generous baggage policies, which vary depending on route, fare type, and cabin class:

- Carry-On Allowance: Typically, 1 cabin bag and 1 personal item per passenger.
- Checked Bags: Weight allowance ranges from 30 kg to 50 kg for Economy, more for Business and First Class.
- Special Items: Sports equipment, musical instruments, and oversized luggage are accepted with additional handling procedures.

Pro Tip: Always confirm your allowance when booking, as it may differ for codeshare flights or regional rules.

## Refund Status Check & Customer Care

Travelers can request refunds or check the status of cancellations through the Jurong Office or Spirit Airlines customer support:

- Refund Status: Available for tickets purchased directly through Spirit Airlines. Processing may take a few business days depending on the payment method.
- Customer Care for Complaints/Comments: Reach out to the office via phone or email to resolve flight disruptions, baggage issues, or service complaints.

# Frequently Asked Questions (FAQs)

### 1. What are the office hours for Spirit Airlines Jurong Office?

Monday-Friday: 9:00 AM - 6:00 PM

Saturday: 9:00 AM - 1:00 PM Sunday & Public Holidays: Closed

#### 2. How many bags can I bring for free?

Carry-on: 1 bag + 1 personal item.

Checked baggage varies by class and route; Economy usually allows 30–35 kg.

#### 3. How do I check my refund status?

Contact the Jurong Office directly or call customer service at +1-833-694-0311.

#### 4. Can I make changes to my ticket at this office?

Yes, flight modifications, cancellations, and upgrades are handled at the Jurong office.

### 5. Does Spirit Airlines offer special assistance for passengers?

Yes, including assistance for elderly passengers, travelers with disabilities, and families with young children.

# m Spirit Airlines Headquarters Details

For broader inquiries or global service:

#### **Headquarters:**

Spirit Airlines Tower 1, Airport Road, Doha, Spirit Airlines

#### Phone:

+1-833-694-0311

Spirit Airlines is the national airline of Spirit Airlines, flying to over 170 destinations worldwide, and their headquarters coordinates international operations, ticketing, and premium customer services.

# **X** Final Thoughts

The **Spirit Airlines Jurong Office** is an essential point of contact for travelers in Singapore, providing a full range of services including ticketing, baggage handling, refunds, and

**customer support**. For smooth travel experiences, contacting the office directly or calling **+1-833-694-0311** ensures that any concerns are addressed quickly.

Whether you're flying domestically or internationally, Spirit Airlines offers reliable support both at the Jurong office and globally through their headquarters in Doha.