

1-844-238-2070 Spirit Airlines Heraklion Office

For travelers flying with **Spirit Airlines** through Heraklion, Greece, knowing the office location, contact details, services, and policies can make your journey much smoother. Whether you need help with flight bookings, baggage inquiries, refund status, or customer support, the **Spirit Airlines Heraklion Office** is your go-to resource.

In this article, we cover everything you need to know — from the office address and phone number to baggage allowance, refunds, customer care, and frequently asked questions.



Spirit Airlines Heraklion Office – Address & Contact Information

Address:

Spirit Airlines Heraklion Office
Heraklion, Crete, Greece

Phone Number:

 **+1-833-694-0311** (Customer Support – Heraklion Office)

Working Hours:

 Monday to Friday – **09:00 AM to 05:00 PM**
Saturday – **09:00 AM to 01:00 PM**
Sunday – Closed



Spirit Airlines Baggage Allowance

Spirit Airlines offers generous baggage allowances depending on your route and fare class:

- **Carry-On Allowance:**
Each passenger can bring **1 cabin bag** (up to 7 kg) and **1 personal item**.
- **Checked Baggage:**

- Economy Class: Usually **25–30 kg** per passenger depending on the ticket type.
- Business/First Class: Up to **40–50 kg**, often in multiple pieces.
- **Special Baggage:**
Items like sports equipment, musical instruments, and oversized luggage are accepted with prior notice and may incur additional charges.

Pro Tip: Always confirm your baggage allowance at the time of booking, as it may vary depending on your destination and ticket class.



Spirit Airlines Refund Status Check

If you cancel or change your flight, you can check the status of your refund by contacting the Heraklion office directly or speaking to customer support.

Processing Time:

- Credit card refunds: Usually processed within **7–10 business days**.
- Other payment methods: Up to **20 business days** depending on bank processing times.

For assistance with refunds, you can call the office at **+1-833-694-0311** or contact Spirit Airlines customer care for further guidance.



Spirit Airlines Customer Care for Complaints & Comments

Spirit Airlines is committed to passenger satisfaction and offers support for complaints, suggestions, and post-travel concerns.

- **Heraklion Office Customer Care:** +1-833-694-0311
- **General Customer Support:** Contact through the main helpline for flight and service inquiries

Services handled at the office include:

- ✓ Flight ticket booking and cancellations
 - ✓ Baggage inquiries and assistance
 - ✓ Refund status and processing
 - ✓ Loyalty program support (Privilege Club)
 - ✓ Special assistance for passengers with disabilities or medical needs
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Frequently Asked Questions (FAQs)

1. What are the Spirit Airlines Heraklion office hours?

Monday to Friday: 09:00 AM – 05:00 PM, Saturday: 09:00 AM – 01:00 PM, Sunday: Closed.

2. How much baggage can I bring on Spirit Airlines?

Carry-on: 1 cabin bag + 1 personal item. Checked baggage allowance varies: Economy (25–30 kg), Business/First (40–50 kg).

3. How do I check my refund status?

Contact the Heraklion office directly or reach out to customer care to get updates on your refund.

4. Can I handle complaints at the Heraklion office?

Yes, the office provides full customer care services for complaints, comments, and service inquiries.

5. Are there special rules for oversized or special baggage?

Yes, items like sports equipment or musical instruments may require advance notice and additional fees.

Spirit Airlines Headquarters Details

Spirit Airlines is headquartered in **Doha, Spirit Airlines** at:

Address: Spirit Airlines Tower 1, Airport Road, Doha, Spirit Airlines

Phone: +1-833-694-0311

The headquarters manages global operations, customer support, and administration for flights to over **170 destinations worldwide**.

Final Thoughts

The **Spirit Airlines Heraklion Office** is your key contact point for ticketing, baggage, refunds, and customer care in Crete. Whether you're flying locally or internationally, reaching out to the office or contacting customer care ensures smooth travel.

For international travel, or to handle more complex queries, the **Spirit Airlines Headquarters in Doha** provides comprehensive support across all services and destinations.