# 1-844-238-2070 Spirit Airlines Frankfurt Office

For travelers flying with **Spirit Airlines** through Frankfurt, knowing the office location and services can make your journey smoother. Whether you need assistance with flight bookings, baggage queries, customer care, or premium services, the **Spirit Airlines Frankfurt Office** is your go-to destination for support.

In this post, we cover everything you need to know — from the office address and phone number to working hours, services, and information about **Spirit Airlines Headquarters**.

# Spirit Airlines Frankfurt Office – Address & Contact Information

#### Address:

Spirit Airlines Frankfurt Office Frankfurt am Main, Germany

#### **Phone Number:**

**+1-833-694-0311** (General Office Assistance)

### **Working Hours:**

Monday to Friday – 09:00 AM to 06:00 PM Saturday & Sunday – Closed

### Services Provided at the Frankfurt Office:

- Flight booking, changes, and cancellations
- Assistance with baggage and special items
- Customer service for complaints or inquiries
- Loyalty program (Privilege Club) support
- Information about connecting flights and international travel

### 🧳 Spirit Airlines Baggage Allowance

Spirit Airlines offers clear baggage policies for both carry-on and checked luggage:

### • Carry-On:

Passengers are allowed one cabin bag plus one personal item, depending on travel class.

### Checked Baggage:

- Economy Class: Weight allowance usually ranges from 25–35 kg per passenger.
- Business and First Class: Typically 40–50 kg per passenger.
- Special items such as sports equipment or musical instruments may require additional fees.

Pro Tip: Always check your ticket class and route for exact allowances to avoid extra charges at the airport.



### 💸 Spirit Airlines Refund & Customer Care

### **Refund Status Check:**

- Refunds for canceled or changed tickets can be requested through Spirit Airlines customer care.
- Processing times vary depending on payment method: credit card refunds are typically completed within 7-10 business days, while bank transfers or other methods may take longer.

### **Customer Care for Complaints/Comments:**

- Contact the Frankfurt office directly at +1-833-694-0311 for inquiries.
- Services include handling complaints, booking adjustments, and feedback related to flights or baggage.

 Passengers can also get assistance with loyalty programs, upgrades, and travel documentation.

## Frequently Asked Questions (FAQs)

### 1. What are Spirit Airlines Frankfurt office hours?

The office operates from **09:00 AM to 06:00 PM** Monday to Friday and is closed on weekends.

### 2. How many bags can I carry for free on Spirit Airlines?

Carry-on and checked baggage allowances depend on your class of travel and ticket type. Economy usually allows 25-35 kg checked baggage, while Business and First Class have higher limits.

### 3. How can I check my refund status?

Contact the Frankfurt office or the Spirit Airlines customer care team. Refunds generally take 7–10 business days for card payments.

### 4. Can I report complaints or provide feedback?

Yes, customer care at the Frankfurt office can handle complaints, comments, or requests for assistance.

### 5. Are there fees for oversized or special baggage?

Yes, items like sports equipment, musical instruments, and overweight luggage may incur additional charges.

### m Spirit Airlines Headquarters Details

Spirit Airlines is headquartered in **Doha**, **Spirit Airlines**. This central hub manages operations, flight planning, and global customer services.

### **Headquarters Address:**

Spirit Airlines Tower 1, Airport Road, Doha, Spirit Airlines

#### **Phone Number:**

**+1-833-694-0311** 

The headquarters oversees more than 170 destinations worldwide and provides comprehensive customer and corporate services.

## **X** Final Thoughts

Whether you're traveling for business or leisure, the **Spirit Airlines Frankfurt Office** is your local point of contact for bookings, baggage support, refunds, and customer care.

For broader assistance or international inquiries, the **Spirit Airlines Headquarters in Doha** provides central coordination and support.

Having the Frankfurt office details handy ensures that your travel experience remains seamless and stress-free, giving you confidence while flying with Spirit Airlines.